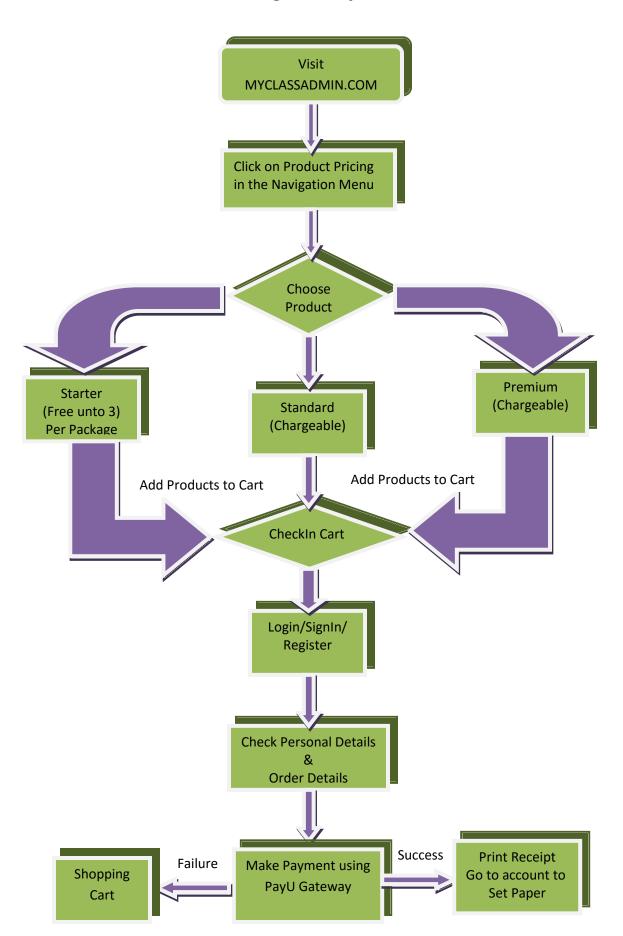


Order Booking and Payment Flow Chart



Payments

Payments can be done using two modes

1) Bank Transfer or NEFT

Bank Transfer and NEFT Payment are to be made to the following Account:

A/C Number: 0197102000003636

A/C Name: Prime Softech Solutions Pvt. Ltd.

Bank Name: IDBI Bank

Bank Address: Padmavati Grace, Opp.Sunrise Super market, Bhabola, Vasai (W),

Bank IFSC: IBKL0000197

Users are requested to inform MyClassAdmin through email (info@myclassadmin.com) about the payment made for faster processing of the request.

After the Payment is received, your test package will be activated within 1 working day.

2) <u>Using Credit Card/Debit Card</u>

MyClassAdmin uses PayU Payment Gateway to accept Credit Card and Debit Card Payments.

Once you make the payment, your package will be activated on successfully completing the transaction.

Cancellation

- 1) If you choose Bank Transfer/NEFT as mode of payment while placing the order, you can activate the booking by making payment to the given Bank Account. Failure to do so within 7 days, your order will be cancelled by the MyClassAdmin system.
- 2) Once booking is activated and package is made accessible, we do not allow any cancellations.

Refund

- 1) We do not make any refund for unused tests.
- 2) Try out the free tests and then buy test package only if the free tests are working correctly on your computer. We do not refund for technical difficulty faced.